

COAST CAPITAL SAVINGS CREDIT UNION
8th ANNUAL GENERAL MEETING – April 30, 2008
GUILDFORD SHERATON HOTEL, SURREY, BRITISH COLUMBIA

MINUTES

The 8th Annual General Meeting of Coast Capital Savings Credit Union was held on April 30, 2008 at the Guildford Sheraton Hotel, Surrey, British Columbia and made available to members by webcast at www.coastcapitalsavings.com

CALL TO ORDER

B. Wellburn, Chair, called the meeting to order at 5:00 p.m. and welcomed all members to the eighth Annual General Meeting of Coast Capital Savings Credit Union.

QUORUM

Due notice of the 2008 Annual General Meeting was provided in the October 2007 member's newsletter as part of the annual director recruitment process which was mailed to all members. Further details were provided in the Board of Directors election material mailed to members in March, 2008. Pursuant to the Rules, a minimum of 50 members in good standing is required for a quorum. Based on the preliminary registration numbers, the Chair declared that the Seventh Annual General meeting of Coast Capital Savings Credit Union was duly constituted for the transaction of business. Registration was extended until 5:15 p.m.

APPROVAL OF AGENDA AND OVERVIEW OF THE RULES OF ORDER FOR THE MEETING

Mr. Wellburn reviewed the agenda for the evening and provided an overview of the Rules of Order and Debate and Voting Procedures.

Moved and seconded that the Agenda of the 2008 Coast Capital Savings Annual General Meeting be approved as presented. CARRIED.

Moved and seconded that the Rules of Order and Debate and Voting Procedures for the conduct of the meeting be approved as presented. CARRIED.

APPOINTMENTS

The Chair appointed Jonathan Jeske of the law firm, Borden Ladner Gervais, Parliamentarian and appointed Linda Taylor, Board Secretary as Recording Secretary for the meeting. In addition, Gerry Dela Mattia was appointed as scrutineer.

INTRODUCTIONS

Mr. Wellburn then introduced the Directors, seated at tables in front of the head table:

Director	Christine Brodie
Director	Daniel Burns
Director	Bill Cooke
Director	Frank Harper
Director	Doug Stone
Director	Glenn Wong
Director	Elizabeth Woods
Director & 1 st Vice Chair	Bob Garnett

Mr. Wellburn also introduced Lloyd Craig, President and CEO, who was seated at the head table.

Special Guests present:

Bruce Howell, CEO of Prospera Credit Union; and
Brady Jepsen, of CUMIS.

APPROVAL OF THE MINUTES FROM THE SEVENTH ANNUAL GENERAL MEETING

The Minutes of the Annual General Meeting held on April 25, 2007, were presented to the membership for receipt. As authorized by the membership, the Board of Directors approved the minutes on June 9, 2007. No errors or omissions were brought forward

BUSINESS ARISING FROM THE MINUTES

There was no business arising from the Minutes.

SCRUTINEER'S REPORT

Mr. Wellburn reported that 84 registered members were in attendance at the Guildford Sheraton Hotel in Surrey, B.C.

DIRECTORS' REPORT

Mr. Bill Wellburn advised that 2007 was another exciting year for Coast Capital Savings and highlighted some of the accomplishments, which include:

- 88% customer satisfaction rating;
- Community involvement at a record \$5.022 million;
- Retained earnings of \$383 million; and
- Regulatory capital over \$480 million.

Mr. Wellburn reminded the members that in 2007 the members had approved a Director Remuneration Philosophy and a Code of Performance Standards for Directors. He provided background information on the profile on the 'ideal' Coast Capital Director and the level of competition for individuals with the required experience. This competition is a part of why director compensation is a sensitive subject and requires a disciplined approach, which at Coast, has involved a member approved process based on sound principles and transparency.

Mr. Wellburn provided details of what the Director Remuneration is and how it compares to other organizations in the appropriate comparator group.

He advised the membership that complete details of directors' remuneration in 2007 and the text of the Code of Performance Standards for Directors were available on the website, and that the Coast Capital website now contains the most comprehensive disclosure in the cooperative sector.

Mr. Wellburn concluded the Director's report by thanking Coast's employees, CEO and executive team, Board colleagues and the membership for their hard work and support in 2007.

CEO'S REPORT

Mr. Lloyd Craig provided an overview of Coast Capital Savings' financial performance and corporate achievements over the past year. He indicated that in 2007 many of the

initiatives that have been worked on for the previous 5 years came together to deliver encouraging financial results.

Coast Capital Savings has made as its mission to deliver simple financial help by offering products and services that meets the members financial needs. Coast Capital Savings also aspires to be a leading company committed to helping communities achieve economic success and improving their quality of life. In 2007 Coast Capital Savings contributed more than \$5 million to the communities it serves and its corporate citizenship was recognized through several external awards and high levels of employee and customer satisfaction.

Mr. Craig reviewed the financial highlights for the year ended December 31, 2007 as follows:

- Net Income was \$58.6 million, up 10.4% from last year;
- Return on Average Assets was 0.65% consistent with earnings in 2006 and 2005;
- Coast Capital Savings' assets increased to \$9.9 billion, up from \$8.9 billion in 2006;
- Mutual funds under administration increased to \$1.8 billion, up 6% from 2006;
- Return on equity remained strong at 14.9%;
- Net Interest Income was \$212 million, up \$15 million from 2006; and
- Operating efficiency improved from 73.5% to 72.2%.

Mr. Craig provided further information on what programs and products Coast Capital Savings had recently launched including:

- The Tell Us What You Thinktank. This program has involved 2,500 members signing up to participate in a monthly online survey. This will provide an opportunity for Coast Capital Savings to understand the lifestyles and needs of our members and generate solutions accordingly;
- Coast Mobile Banking. Members can use simple text messaging commands to check their account balances and view recent transactions on their account.
- Coast Capital Savings' 50th branch, in the Queensborough area of New Westminster has recently opened and another branch in Vancouver on West Broadway will open this summer.

Mr. Craig advised the members that Coast Capital Saving is involved in ongoing discussions with the federal and provincial governments, working toward legislation designed to allow those credit unions who desire to operate outside their traditional provincial boundaries, the opportunity to do so. Coast Capital Savings is also in support of the initiative to amalgamate Canada's eight provincial credit union Centrals to consolidate resources and lower costs.

Mr. Craig advised that complete details of the successes in 2007 can be found in the Annual Report, the theme of which is There's More.

Looking ahead, Mr. Craig noted that it will be a challenging year as the disruptions in the credit markets continue and the Bank of Canada lowers short-term interest rates to compensate.

Mr. Craig thanked the membership for their support, the Board of Directors for their leadership and the employees for their great teamwork.

AUDITOR'S REPORT

Mr. Carlo De Mello, external auditor and Managing Partner from KPMG was introduced.

The Auditor provided the members with the standard audit report:

- management is responsible for the financial statements and it is the auditor's responsibility to audit those financial statements; and
- the audit was conducted in accordance with Canadian Generally Accepted Auditing Standards,

and provided an opinion that the consolidated financial statements present fairly, in all material respects, the financial position of Coast Capital Savings Credit Union as at December 31, 2007 and the results of its operations and cash flows for the year then ended.

The 2007 Auditor's Report and the Financial Statements were received. Mr. Wellburn asked if there were any questions on the Auditors' report. Upon hearing none, Mr. Wellburn confirmed that, as required by legislation, the Board of Directors has approved the financial statements on behalf of the membership. Mr. Wellburn asked if there were any questions on the financial statements. Upon hearing none, Mr. Wellburn declared the financial statements received.

MOTION TO APPOINT AUDITOR FOR THE ENSUING YEAR

Moved and seconded that the firm of KPMG be appointed external auditors for the year 2008 and that their remuneration be set by the Board of Directors. CARRIED.

COMMITTEE REPORTING – NOMINATIONS & ELECTION COMMITTEE

Mr. Bob Garnett, Chair of the Nominations & Election Committee was introduced to report on the results of the 2008 directors' election. Mr. Garnett advised that he was Chair of the Committee that also included directors Frank Harper and Bill Wellburn.

Mr. Garnett advised that the Nominations Committee is appointed annually and reports directly to the membership. The Committee is made up of directors who are not currently eligible for re-election

The Committee uses the annual nominations process as an opportunity to further strengthen the Board by identifying any additional skills and business experience that may be needed on the Board to assist Coast Capital Savings in achieving its long-term strategic goals. This process is completed in conjunction with an independent governance consultant to ensure fairness for the nominees while addressing the governance needs of the credit union.

This year, the Committee's analysis determined that marketing and branding, financial comprehension and strategy were the skills required to further strengthen the Board of Directors. A director Recruitment Profile was developed setting out those attributes. This information was shared with all Coast Capital Savings' members in the member newsletter in the annual call for qualified candidates.

In November 2007, nominations were accepted from candidates interested in standing in the 2008 Board of Directors Election. The Committee, with the assistance of a

qualified governance consultant carefully reviewed all the nominations and interviewed those who best met the attributes as set out in the Director Recruitment Profile. A total of four candidates let their names stand for election: three, who were recommended and one other candidate.

The Nominations Committee's work is meant to assist members in making an informed voting decision. The candidate information in the brochure follows exactly the same format for all recommended and other candidates so that members have the same candidate-supplied information to make their own decision.

The Directors' Election was conducted from March 28 to April 16, 2008 in accordance with the credit union Rules. Each year, the Nominations Committee appoints an individual independent of the credit union to serve as the Returning Officer to oversee the election process. Gerry Della Mattia, who has extensive experience as a senior electoral official in federal and provincial elections, served as returning officer again this year.

Mr. Garnett reported that in this year's election 17,403 ballots were cast, and he thanked the members for participating in this process. This was a 105% increase over last year's director's election, which received 8,487 ballots.

Of the 17,403 ballots cast, 2,170 were spoiled and 978 were rejected, resulting in 14,255 valid ballots for the election. A spoiled ballot was defined as any ballot on which the member voted too few or too many candidates. A ballot was rejected if it was not possible to complete the required verification criteria.

Name	Total Valid Votes
Mary Jordan	12,582
Gail Stephens	13,341
Doug Stone	12,272
Elizabeth Woods	4,570

The Nominations Committee declared Mary Jordan, Gail Stephens and Doug Stone elected to the Board of Directors.

Mr. Garnett thanked all the candidates who let their names stand in the election and also thanked the members of the Committee for their contributions.

NEW BUSINESS

Mr. Wellburn introduced the three new directors.

Mr. Wellburn called for new business. With no new business coming from the floor, Mr. Wellburn took the opportunity to thank three directors who were leaving the Board this year, Christine Brodie, Mary Jane Stenberg and Elizabeth Woods.

CLOSING REMARKS

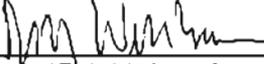
Closing remarks included.

- Encouragement to remain for the Members' Open Forum and to speak to Directors and Management following the meeting
- Encouragement to provide feedback via the survey that was included in the meeting package

- Encouragement to recycle the meeting packages

CONCLUSION

Having no further business brought forward, the meeting was declared concluded at 6:00 p.m. followed by a Members' Open Forum.



BILL WELLBURN, Chair



LINDA TAYLOR, Recording
Secretary